Jan Hanson 18783 Gillman Dr Sonoma CA 95476

Sep 10th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I have always been so pleased with Sonic as they have great customer support. When I need their help, I get a real person first try. I know that I could go with ATT and maybe save a few dollars (maybe not), but it isn't worth it to me. I value my time and absolutely love having Sonic. I've been with them for a very long time. I'd hate to see them be put out of business.

Please do what you can to preserve the competition in this area by keeping them around. They really care about their customers and I don't believe the large providers give a hoot about customer satisfaction.

Jan Hanson